

JCT Media Boards

Dialogic JCT Media Boards and Software Products are a family of robust software and hardware products for the integration of multiple applications into a single platform.

These Media Boards can be used by developers to provide small- and medium-sized enterprise Computer Telephony (CT) applications that require high-performance voice and fax processing. Among the features and benefits of Dialogic JCT Media Boards, are the following.

They use Digital Signal Processor (DSP) voice processing technology, making them well-suited for server-based CT systems under Windows and Linux.

They also provide a powerful platform for creating sophisticated Interactive Voice Response (IVR) applications for the small and medium-sized enterprise market segments.

Their Caller ID support lets applications, such as IVR, receive calling party information via a telephone trunk line; Caller ID is supported for North America (CLASS protocol), the United Kingdom (CLI protocol), and in Japan (CLIP protocol).

Features such as fax and software-based speech recognition processing enable unified messaging applications. They also provide Automatic Gain Control (AGC), so even a weak telephone signal can be recorded and replayed with clarity.