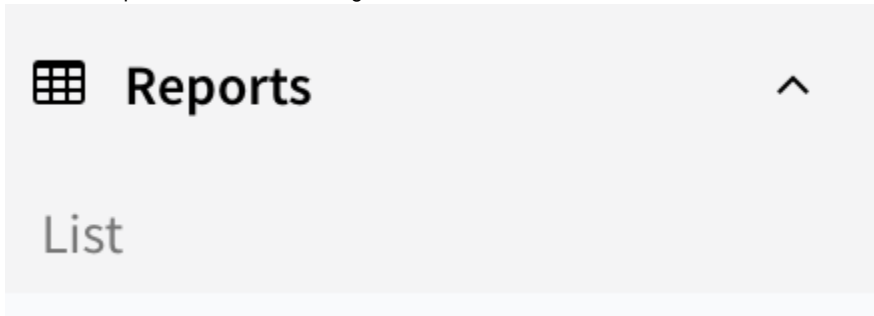


# Accounting-Unapplied Payment

- Report exposed to Sangoma Certified Resellers and Customers.
- This will show all payments and Credit Memos you have made to Sangoma but have not been applied to invoices yet.
  - Usually is caused by over payments or pre-payments on a order that has not invoice yet or Credit Notes being added to your account.

- Go to the Reports Section of the Sangoma Portal and click on List.



- Locate the Accounting-Unapplied Payments and click on the View icon

⇅ Name	⇅ Type	⇅ View	⇅
Agent Report-List of all locations tagged with Agent Code.	All Access		
Customer-Current Accounts Payable List - UPDATED PORTAL 5.0	All Access		
Customer-Payment Applied - UPDATED PORTAL 5.0	All Access		
Customer-Platinum Partner Resellers	All Access		
Customer-Price List	All Access		
Customer-Purchase History List - UPDATED PORTAL 5.0	All Access		
Deployment-Zend Reset	All Access		
Extended Warranty-Active	All Access		
Extended Warranty-Expired	All Access		
Extended Warranty-Expiring Next 30 Days	All Access		
PBXact SaaS-Auto Renewals	All Access		
PBXact SaaS-Monthly Total	All Access		
Sales-Module Renewal By Deployment - UPDATED PORTAL 5.0	All Access		
Sales-Open Order Report By Item - UPDATED PORTAL 5.0	All Access		
Serial Numbers-List All with Invoice #	All Access		
Serial Numbers-Lookup By Invoice #	All Access		
Serial Numbers-Lookup by Serial #	All Access		
Support Contract-Active	All Access		
Support Contract-Expired	All Access		
Support Contract-Expiring Next 30 Days	All Access		

- You will now see all the payments and Credit Notes that have amounts left that have not been assigned to a invoice(s) yet.
  - You will see the total Payment Amount and what portion has been applied to invoices already along with Remaining Balance yet.

Show 50 entries

Search:

Payment Id	Date	Payment Type	Credit Note Reason	Business	Comment	Payment Amount	Applied Amount	Remaining Balance
8	2018-04-18 11:09:10	CREDIT_NOTE	RETURN/REFUND			13240.80	4718.60	8522.20
8	2018-05-01 14:32:57	CHECK				3597.19	0.00	3597.19
8	2018-05-16 13:20:44	CREDIT_NOTE	RETURN/REFUND			67.50	0.00	67.50