

Fax Pro

THIS WIKI HAS BEEN UPDATED FOR VERSION 13 OF YOUR PBX GUI

Commercial Module

Note

For the standard non-commercial module, please see [Fax Configuration](#).



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The Fax Pro module is a reliable, robust inbound/outbound faxing server. You simply enable faxing for any user on the system, then you point a phone number to a specific fax user and let us answer the fax call.

Fax Pro adds functionality to the standard fax capabilities:

- While the standard [Fax Configuration](#) module allows inbound-only fax-to-email, Fax Pro adds the ability to send outbound faxes.
- Users can log into the [User Control Panel \(UCP\)](#) to view, send, and receive faxes in a user-friendly interface.
- You can configure a companywide cover sheet, and users can enter a personal message on the cover sheet for each fax.
- You can set up a global fax prefix that will control which outbound route is used for faxing.

After global options have been set, you simply enable faxing for any user in the [User Management](#) module and point a phone number (DID) to a fax user in the [Inbound Routes](#) module.

Note

In version 13+ of the PBX GUI, user-level fax options have moved to the [User Management](#) module and are no longer found in the [Extensions](#) module.

Fax Pro Features

- Individual inbound fax to e-mail accounts for unlimited users
- Outbound faxing capability
- A simple web interface to manage inbound and outbound faxes
- Ability to store inbound and outbound faxes on the server for easy viewing and archiving
- A companywide cover sheet that allows easy customization for each user
- Ability to configure and manage Asterisk T38 gateway options on each extension and outbound route to take advantage of this feature in Asterisk 10 and newer

Send a New Fax

Destination

Coversheet?

 ON

Recipient Name

Message

1312

My Name

My Telephone

My Email

Files:



Upload Document

Drag new documents here
(PDF, TIFF)

—Fax Cover Page Options

Company Logo [?](#)

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Sangoma Logo.jpg

Company Name [?](#)

Sangoma

Company Address 1 [?](#)

100 Renfrew Drive

Company Address 2 [?](#)

STE 100

Company Address 3 [?](#)

Markham, ON L3R 9R6 Canada

Company Phone [?](#)

(800) 388-2475

Company Web Site [?](#)

www.sangoma.com

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User Guide

Fax Pro-Admin Guide