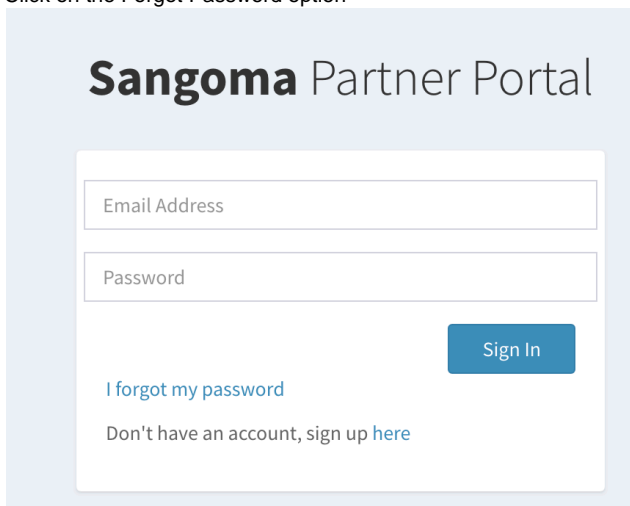


# How to Reset Forgotten Password

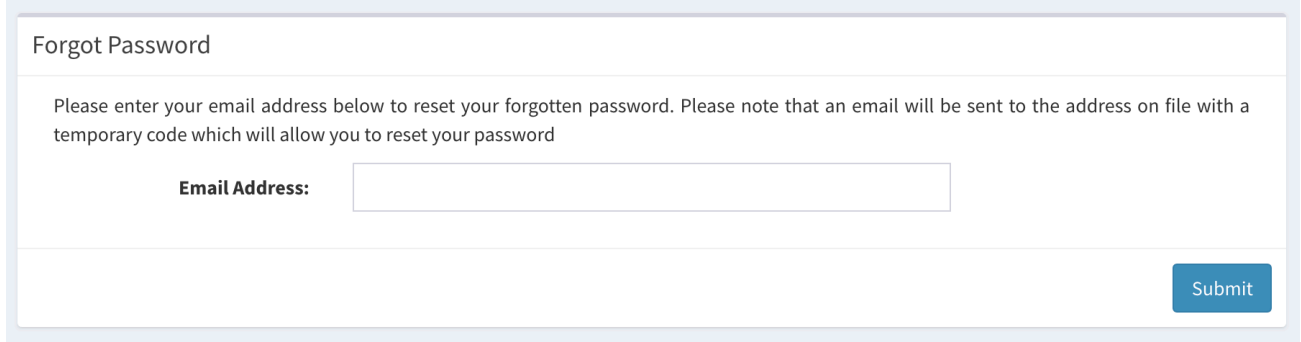
If you have forgotten your login password for the Sangoma Portal or Support Center you can use our password reset procedure as outlined here.

- Navigate to <https://portal.sangoma.com>
- Click on the Forgot Password option



The screenshot shows the Sangoma Partner Portal login interface. At the top, the text "Sangoma Partner Portal" is displayed. Below this, there are two input fields: "Email Address" and "Password". To the right of the "Password" field is a blue "Sign In" button. Below the input fields, there are two links: "I forgot my password" and "Don't have an account, sign up here".

- Provide the email address you use to login and press the Submit button



The screenshot shows the "Forgot Password" page. The title "Forgot Password" is at the top. Below the title, there is a paragraph of text: "Please enter your email address below to reset your forgotten password. Please note that an email will be sent to the address on file with a temporary code which will allow you to reset your password". Below this text is a label "Email Address:" followed by an empty input field. At the bottom right of the form, there is a blue "Submit" button.

- Follow the directions in the email on how to reset your password.