

EPM-Supported Devices

Certification of Manufactures

Certified	Meaning	Support in EPM
Yes	<ul style="list-style-type: none"> • Certified Manufactures have joined the FreePBX Eco System Partner program and pay a yearly fee to have FreePBX Certify their devices and provide direct support to Customers on FreePBX systems. • The Manufacture has access to the FreePBX Dev team for any issues that may arise using their devices with FreePBX. Whenever possible you should only user Certified Manufactures with your FreePBX System. 	<ul style="list-style-type: none"> • New features inside EPM will only be generally added to Certified Manufactures phones. • Support and features for these Manufactures inside EPM will be greater than non Certified Manufactures. • Test Ability to Transfer calls and put them on Hold and Conference • BLF button support if supported by Manufacture with Asterisk. • Support included from the Sangoma Support team as long as EPM is covered under an active maintenance renewal. Support is limited to basic assistance on answering question but not in the actual setup or configuration of your devices.
No	<ul style="list-style-type: none"> • Non Certified Manufactures have decided either not to Join the FreePBX Eco System Partner Program or have not renewed their Certification with us for their devices. • We are not able to provide support on their devices and the devices will receive only basic support in EPM for features and no guarantee on the usability of the devices with EPM. Use of Non Certified Devices are at your own risk. 	<ul style="list-style-type: none"> • Basic Provisioning Support only to get the phone to register with the PBX and make and receive calls. • If a bug is found with the ability to use the device while using EPM to configure the device we will put the bug report into triage and if its trivial fix it will be queued up into a future sprint to get resolved. The decision on what bugs get fixed or are closed as will not be fixed is up to the sole discretion of Sangoma. • No features generally added to EPM for these devices. • No support from the Sangoma Support team for these devices. You are on your own.

For each device we define the level of support (Supported Level) the device has. See table below for full explanation.

Index	Tested Level - Meaning
Tested	The device is tested using the EPM in our labs and found to handle basic provisioning. Such as making and receiving calls.
Not Tested	The device is added to EPM and the configs should work but we have not actually tested in our labs provisioning the device and can not guarantee it will even provision nor do we have a requirement to provide free support to make it work

Below is a table outlining the Notes for any device that has a notation in the Notes column

Index	Notes - Meaning
*1	Requires Bootrom 4.4 or better to be loaded on the device prior to using it with EPM
*2	Requires SIP Firmware 8.2 or greater to be loaded on the device prior to using it with EPM

*3	Requires uploading the config file that EPM generates into the phone manually
*4	Requires SIP Firmware 8.7 or greater to be loaded on the device prior to using it with EPM
*5	Does not require purchasing EPM license for these devices.
*6	Product end-of-life / replaced

Sangoma Devices. These devices **do not** require the purchase of End Point Manager License on your PBX.

Manufacture	Model	Certified Device	Tested Level	Device	Background	Notes
				Admin Guide	Image Support	
Sangoma	s205	Yes	Tested	Guide	No	*5
Sangoma	s300	Yes	Tested	Guide	No	*5 *6
Sangoma	s305	Yes	Tested	Guide	No	*5
Sangoma	s400	Yes	Tested	Guide	No	*5
Sangoma	s405	Yes	Tested	Guide	No	*5
Sangoma	s500	Yes	Tested	Guide	Yes	*5
Sangoma	s505	Yes	Tested	Guide	Yes	*5
Sangoma	s700	Yes	Tested	Guide	Yes	*5 *6
Sangoma	s705	Yes	Tested	Guide	Yes	*5
Sangoma	Vega 50-4FXS	Yes	Tested	Guide	N/A	*5 *6
Sangoma	Vega 50-8FXS	Yes	Tested	Guide	N/A	*5 *6
Sangoma	Vega 60-4FXS	Yes	Tested	Guide	N/A	*5
Sangoma	Vega 60-8FXS	Yes	Tested	Guide	N/A	*5
Sangoma	Vega 60-4FXS & 4FXO	Yes	Tested	Guide	N/A	*5
Sangoma	Vega 3000-24FXS	Yes	Tested	Guide	N/A	*5
Sangoma	Vega 5000-24FXS	Yes	Tested	Guide	N/A	*5
Sangoma	Vega 5000-50FXS	Yes	Tested	Guide	N/A	*5
Digium	D40	Yes	Tested	Guide	Yes	
Digium	D45	Yes	Tested	Guide	Yes	
Digium	D50	Yes	Tested	Guide	Yes	
Digium	D60	Yes	Tested	Guide	Yes	
Digium	D62	Yes	Tested	Guide	Yes	
Digium	D65	Yes	Tested	Guide	Yes	
Digium	D70	Yes	Tested	Guide	Yes	
Digium	D80	Yes	Tested			

3rd Party Devices Below and require the purchase of End Point Manager license on your PBX

Manufacture	Model	Certified Device	Tested Level	Device	Background	Notes
				Admin Guide	Image Support	

Aastra	480i	No	Tested	Guide	N/A	
Aastra	480i CT	No	Tested	Guide	N/A	
Aastra	6730i	No	Tested	Guide	N/A	
Aastra	6731i	No	Tested	Guide	N/A	
Aastra	6735i	No	Tested	Guide	N/A	
Aastra	6737i	No	Tested	Guide	N/A	
Aastra	6739i	No	Tested	Guide	Yes	
Aastra	6751i	No	Tested	Guide	N/A	
Aastra	6753i	No	Tested	Guide	N/A	
Aastra	6755i	No	Tested	Guide	N/A	
Aastra	6757i	No	Tested	Guide	N/A	
Aastra	6757i CT	No	Tested	Guide	N/A	
Aastra	6863i	No	Tested		N/A	
Aastra	6865i	No	Tested		N/A	
Aastra	6867i	No	Tested		Yes	
Aastra	6869i	No	Tested		Yes	
Aastra	9112i	No	Tested	Guide	N/A	
Aastra	9133i	No	Tested	Guide	N/A	
Aastra	9143i	No	Tested	Guide	N/A	
Aastra	9480i	No	Tested	Guide	N/A	
Aastra	9480i CT	No	Tested	Guide	N/A	
Aastra	MBU400	No	Tested	Guide	N/A	
Aastra	670	No	Tested	N/A	N/A	
Aastra	675	No	Tested	N/A	N/A	
Aastra	S850i	No	Tested		N/A	*3
Algo	8028	No	Tested	Guide	N/A	
Algo	8180	No	Tested	Guide	N/A	
AND	IP Speaker	No	Tested	N/A	N/A	
Audio Codes	310HD	No	Tested	Guide	N/A	
Audio Codes	320HD	No	Tested	Guide	N/A	
Audio Codes	420HD	No	Tested	Guide	N/A	
Audio Codes	430HD	No	Tested	Guide	N/A	
Audio Codes	440HD	No	Tested	Guide	N/A	
Cisco Enterprise	6921	No	Not Tested	Guide	No	*2
Cisco Enterprise	7911	No	Not Tested	Guide	No	*2
Cisco Enterprise	7912	No	Not Tested	Guide	No	*2
Cisco Enterprise	7931	No	Not Tested	Guide	No	*2
Cisco Enterprise	7940	No	Tested	Guide	No	*4
Cisco Enterprise	7941	No	Not Tested	Guide	No	*2
Cisco Enterprise	7942	No	Not Tested	Guide	No	*2
Cisco Enterprise	7945	No	Not Tested	Guide	No	*2
Cisco Enterprise	7960	No	Tested	Guide	No	*4
Cisco Enterprise	7961	No	Not Tested	Guide	No	*2
Cisco Enterprise	7962	No	Tested	Guide	No	*2

Cisco Enterprise	7965	No	Not Tested	Guide	No	*2
Cisco Enterprise	7975	No	Tested	Guide	No	*2
Cisco Enterprise	9951	No	Tested	Guide	No	*2
Cisco Enterprise	9971	No	Not Tested		No	*2
Cisco	SPA 301	No	Tested	Guide	N/A	
Cisco	SPA 303	No	Tested	Guide	Yes	
Cisco	SPA 501G	No	Tested	Guide	Yes	
Cisco	SPA 502G	No	Tested	Guide	Yes	
Cisco	SPA 504G	No	Tested	Guide	Yes	
Cisco	SPA 508G	No	Tested	Guide	Yes	
Cisco	SPA 509G	No	Tested	EPM-Supported Devices	Yes	
Cisco	SPA 512G	No	Tested	Guide	Yes	
Cisco	SPA 514G	No	Tested	Guide	Yes	
Cisco	SPA 525G	No	Tested	Guide	Yes	
Cisco	SPA 525G2	No	Tested	Guide	Yes	
Cisco	SPA 901	No	Tested	Guide	No	
Cisco	SPA 921	No	Tested	Guide	No	
Cisco	SPA 922	No	Tested	Guide	No	
Cisco	SPA 941	No	Tested	Guide	No	
Cisco	SPA 942	No	Tested	Guide	Yes	
Cisco	SPA 962	No	Tested	Guide	N/A	
Cisco	SPA 500S	No	Tested	N/A	N/A	
Cisco	SPA 500DS	No	Tested	N/A	N/A	
Cisco	PAP2	No	Tested	Guide	N/A	
Cisco	SPA 112	No	Tested	Guide	N/A	
Cisco	SPA 122	No	Tested	Guide	N/A	
Cisco	SPA 232D	No	Tested	Guide	N/A	
Cisco	SPA 2102	No	Tested	Guide	N/A	
Cisco	SPA 3102	No	Tested	Guide	N/A	
Cisco	SPA 8000	No	Tested	Guide	N/A	
Cortelco	C56P	No	Tested	Guide	N/A	
Cortelco	C58P	No	Tested	Guide	N/A	
Cortelco	C60	No	Tested	Guide	N/A	
Cortelco	C62	No	Tested	Guide	N/A	
Cortelco	C10	No	Tested	Guide	N/A	
CyberData	Call-Button-V2	No	Tested	Guide	N/A	
CyberData	Ceiling-Speaker-V2	No	Tested	Guide	N/A	
CyberData	Emergency-Indoor-Intercom-V3	No	Tested	Guide	N/A	
CyberData	Indoor-Intercom-V3	No	Tested	Guide	N/A	
CyberData	Indoor Keypad-Intercom-V2	No	Tested	Guide	N/A	
CyberData	Office-Ringer-V2	No	Tested	Guide	N/A	
CyberData	Outdoor-Intercom-V2	No	Tested	Guide	N/A	

CyberData	Outdoor-Intercom-V3	No	Tested	Guide	N/A	
CyberData	Outdoor-Keypad-Itcm-V3	No	Tested	Guide	N/A	
CyberData	Pager-Adapter-V2	No	Tested	Guide	N/A	
CyberData	Pager-Gateway-V2	No	Tested	Guide	N/A	
CyberData	Pager-Server-V3	No	Tested	Guide	N/A	
CyberData	Paging-Amplifier-V2	No	Tested	Guide	N/A	
CyberData	Strobe-V2	No	Tested	Guide	N/A	
CyberData	Talkback-Ceiling-Speaker-V3	No	Tested	Guide	N/A	
CyberData	Zone-Controller-V3	No	Tested	Guide	N/A	
Grandstream	DP715	Yes	Tested	Guide	N/A	
Grandstream	DP750	Yes	Tested	Guide	N/A	
Grandstream	GXP-285	No	Tested	Guide	N/A	
Grandstream	GXP-1105	No	Tested	Guide	N/A	
Grandstream	GXP-1160	No	Tested	Guide	N/A	
Grandstream	GXP-1165	No	Tested	Guide	N/A	
Grandstream	GXP-1200	No	Tested	Guide	N/A	
Grandstream	GXP-1400	No	Tested	Guide	Yes	
Grandstream	GXP-1405	No	Tested	Guide	Yes	
Grandstream	GXP-1450	No	Tested	Guide	Yes	
Grandstream	GXP-1610	Yes	Tested	Guide	Yes	
Grandstream	GXP-1615	Yes	Tested	Guide	Yes	
Grandstream	GXP-1620	Yes	Tested	Guide	Yes	
Grandstream	GXP-1625	Yes	Tested	Guide	Yes	
Grandstream	GXP-1628	Yes	Tested	Guide	Yes	
Grandstream	GXP-1630	Yes	Tested	Guide	Yes	
Grandstream	GXP-1760	Yes	Tested	Guide	Yes	
Grandstream	GXP-1780	Yes	Tested	Guide	Yes	
Grandstream	GXP-2000	No	Tested	Guide	Yes	
Grandstream	GXP-2100	No	Tested	Guide	Yes	
Grandstream	GXP-2110	No	Tested	Guide	Yes	
Grandstream	GXP-2120	Yes	Tested	Guide	Yes	
Grandstream	GXP-2130	Yes	Tested	Guide	No	
Grandstream	GXP-2135	Yes	Tested	Guide	No	
Grandstream	GXP-2140	Yes	Tested	Guide	No	
Grandstream	GXP-2160	Yes	Tested	Guide	No	
Grandstream	GXP-2170	Yes	Tested	Guide	No	
Grandstream	GXP-2124	No	Tested	Guide	Yes	
Grandstream	GXP-2200	No	Tested	Guide	Yes	
Grandstream	GXV-3140	No	Tested	Guide	Yes	
Grandstream	GXV-3175	No	Tested	Guide	Yes	
Grandstream	GXV-3240	Yes	Tested	Guide	Yes	
Grandstream	GXV-3275	Yes	Tested	Guide	Yes	

Grandstream	GXW-4004	No	Tested	Guide	N/A	
Grandstream	GXW-4008	No	Tested	Guide	N/A	
Grandstream	GXW-4216	No	Tested	Guide	N/A	
Grandstream	GXW-4224	No	Tested	Guide	N/A	
Grandstream	GXW-4232	No	Tested	Guide	N/A	
Grandstream	GXW-4248	No	Tested	Guide	N/A	
Grandstream	HT-286	No	Tested	Guide	N/A	
Grandstream	HT-502	No	Tested	Guide	N/A	
Grandstream	HT-503	No	Tested	Guide	N/A	
Grandstream	HT-701	No	Tested	Guide	N/A	
Grandstream	HT-702	No	Tested	Guide	N/A	
Grandstream	HT-704	No	Tested	Guide	N/A	
Grandstream	HT-801	Yes	Tested	Guide	N/A	
Grandstream	HT-802	Yes	Tested	Guide	N/A	
Grandstream	HT-812	Yes	Tested	Guide	N/A	
Grandstream	HT-814	Yes	Tested	Guide	N/A	
Grandstream	EM-GXP2000	No	Tested	N/A	N/A	
Grandstream	EM-GXP2020	No	Tested	N/A	N/A	
Grandstream	EM-GXP2200	Yes	Tested	N/A	N/A	
Grandstream	GXV-3601	No	Tested	Guide	N/A	
Grandstream	GXV-3601LL	No	Tested	Guide	N/A	
Grandstream	GXV-3601HD	No	Tested	Guide	N/A	
Grandstream	GXV-3610HD	No	Tested	Guide	N/A	
Grandstream	GXV-3611LL	No	Tested	Guide	N/A	
Grandstream	GXV-3611HD	No	Tested	Guide	N/A	
Grandstream	GXV-3615	No	Tested	Guide	N/A	
Grandstream	GXV-3615W	No	Tested	Guide	N/A	
Grandstream	GXV-3615WPHD	No	Tested	Guide	N/A	
Grandstream	GXV-3651FHD	No	Tested	Guide	N/A	
Grandstream	GXV-3662HD	No	Tested	Guide	N/A	
Grandstream	GXV-3662FHD	No	Tested	Guide	N/A	
Grandstream	GXV-3672HD	No	Tested	Guide	N/A	
Grandstream	GXV-3672FHD	No	Tested	Guide	N/A	
H-Tek	UC802P	Yes	Tested		No	
H-Tek	UC803P	Yes	Tested		No	
H-Tek	UC804P	Yes	Tested		No	
H-Tek	UC806P	Yes	Tested		No	
H-Tek	UC840P	Yes	Tested		Yes	
H-Tek	UC842	Yes	Tested		Yes	
H-Tek	UC860P	Yes	Tested		Yes	
H-Tek	UC862	Yes	Tested		Yes	
H-Tek	UC40	Yes	Tested		N/A	
H-Tek	UC902	Yes	Tested		No	
H-Tek	UC903	Yes	Tested		No	

H-Tek	UC923	Yes	Tested		Yes	
H-Tek	UC924	Yes	Tested		Yes	
H-Tek	UC926	Yes	Tested		Yes	
Incom	ICW-1000G	Yes	Tested		N/A	
Incom	WPU-7800	No	Not Tested		N/A	
Konftel	KT300IP	No	Tested		No	
Mitel	M-5212	No	Not Tested	Guide	No	
Mitel	M-5215	No	Not Tested	Guide	No	
Mitel	M-5220	No	Not Tested	Guide	No	
Mitel	M-5224	No	Not Tested	Guide	No	
Mitel	M-5304	No	Not Tested	Guide	No	
Mitel	M-5312	No	Not Tested	Guide	No	
Mitel	M-5320	No	Not Tested	Guide	No	
Mitel	M-5324	No	Not Tested	Guide	No	
Mitel	M-5330	No	Not Tested	Guide	No	
Mitel	M-5340	No	Not Tested	Guide	No	
Mitel	M-5360	No	Not Tested	Guide	No	
Mocet	IP3032	No	Tested	Guide	N/A	
Mocet	IP3062	No	Tested	Guide	N/A	
Mocet	IP3062HD	No	Tested	Guide	N/A	
Mocet	IP3072	No	Tested	Guide	N/A	
Mocet	IP3092	No	Tested	Guide	N/A	
Obihai	OBi100	No	Tested	Guide	N/A	
Obihai	OBi110	No	Tested	Guide	N/A	
Obihai	OBi200	No	Tested	Guide	N/A	
Obihai	OBi202	No	Tested	Guide	N/A	
Obihai	OBi300	No	Tested	Guide	N/A	
Obihai	OBi302	No	Tested	Guide	N/A	
Obihai	OBi504	No	Tested	Guide	N/A	
Obihai	OBi508	No	Tested	Guide	N/A	
Obihai	OBi544	No	Tested	Guide	N/A	
Obihai	OBi1032	No	Tested	Guide	N/A	
Obihai	OBi1062	No	Tested	Guide	N/A	
Panasonic	KX-TGP500	No	Tested	Guide	N/A	
Panasonic	KX-TGP550	No	Tested	Guide	N/A	
Panasonic	KX-UT113	No	Tested	Guide	N/A	
Panasonic	KX-UT123	No	Tested	Guide	N/A	
Panasonic	KX-UT133	No	Tested	Guide	N/A	
Panasonic	KX-UT136	No	Tested	Guide	N/A	
Panasonic	KX-UT248	No	Tested	Guide	N/A	
Panasonic	KX-UT670	No	Tested	Guide	Yes	
Panasonic	KX-UTG3008	No	Tested	Guide	Yes	
Phoenix Audio	Quattro3	No	Tested	Guide	N/A	
Phoenix Audio	Spider	No	Tested	Guide	N/A	

Polycom	IP301	No	Tested	Guide	N/A	
Polycom	IP320	No	Tested	Guide	N/A	*1
Polycom	IP321	No	Tested	Guide	N/A	*1
Polycom	IP330	No	Tested	Guide	N/A	*1
Polycom	IP331	No	Tested	Guide	N/A	*1
Polycom	IP335	No	Tested	Guide	N/A	*1
Polycom	IP430	No	Tested	Guide	No	
Polycom	IP450	No	Tested	Guide	Yes	*1
Polycom	IP501	No	Tested	Guide	N/A	
Polycom	IP550	No	Tested	Guide	Yes	*1
Polycom	IP560	No	Tested	Guide	Yes	*1
Polycom	IP601	No	Tested	Guide	N/A	
Polycom	IP650	No	Tested	Guide	Yes	*1
Polycom	IP670	No	Not Tested	Guide	Yes	*1
Polycom	IP4000	No	Tested	Guide	N/A	
Polycom	IP5000	No	Tested	Guide	N/A	*1
Polycom	IP6000	No	Tested	Guide	N/A	*1
Polycom	IP7000	No	Tested	Guide	N/A	*1
Polycom	VVX300	No	Tested	Guide	Yes	*1
Polycom	VVX310	No	Tested	Guide	Yes	*1
Polycom	VVX400	No	Tested	Guide	Yes	*1
Polycom	VVX410	No	Tested	Guide	Yes	*1
Polycom	VVX500	No	Tested	Guide	Yes	*1
Polycom	VVX600	No	Tested	Guide	Yes	*1
Polycom	VVX1500	No	Tested	Guide	Yes	*1
Polycom	BEM	No	Tested	N/A	Yes	*1
Polycom	EXP-VVX	No	Tested	N/A	Yes	*1
Polycom	EXP-Color VVX	No	Tested	N/A	Yes	*1
Snom	300	Yes	Tested	Guide	N/A	
Snom	320	Yes	Tested	Guide	N/A	
Snom	360	Yes	Tested	Guide	Yes	
Snom	370	Yes	Tested	Guide	Yes	
Snom	710	Yes	Tested	Guide	N/A	
Snom	715	Yes	Tested	Guide	N/A	
Snom	720	Yes	Tested	Guide	N/A	
Snom	760	Yes	Tested	Guide	Yes	
Snom	820	Yes	Tested	Guide	Yes	
Snom	821	Yes	Tested	Guide	Yes	
Snom	870	Yes	Tested	Guide	Yes	
Snom	M325	Yes	Tested		N/A	
Snom	M700	Yes	Tested		N/A	
Snom	M9	Yes	Tested	Guide	N/A	
Snom	Meeting Point	Yes	Tested	Guide	N/A	

Snom	Paging Gateway PA1	Yes	Tested	Guide	N/A	
Snom	D120	Yes	Tested			
Snom	D315					
Snom	D345					
Snom	D375					
Snom	D715	Yes	Tested	Guide	N/A	
Snom	D717	Yes	Tested			
Snom	D725	Yes	Tested	Guide	N/A	
Snom	D735	Yes	Tested			
Snom	D765	Yes	Tested	Guide		
Snom	D785	Yes	Tested			
Uniden	EXP1240B	No	Tested	Guide	N/A	
VTech	VSP715	Yes	Tested		N/A	
VTech	VSP725	Yes	Tested		N/A	
VTech	VSP726	Yes	Tested		N/A	
VTech	VSP735	Yes	Tested		N/A	
VTech	VSP736	Yes	Tested		N/A	
VTech	VSP600	Yes	Tested		N/A	
VTech	VCS754	Yes	Tested		N/A	
Xorcom	XP0100P	No	Tested	Guide	N/A	
Xorcom	XP0120P	No	Tested	Guide	N/A	
Xorcom	Expansion Module	No	Tested	N/A	N/A	
Yealink	CP860	Yes	Tested	Guide	N/A	
Yealink	CP920	Yes	Tested	Guide		
Yealink	CP960	Yes	Tested	Guide		
Yealink	T18P	No	Tested	Guide	N/A	
Yealink	T19P	Yes	Tested	Guide	N/A	
Yealink	T20P	Yes	Tested	Guide	N/A	
Yealink	T21P	Yes	Tested	Guide	N/A	
Yealink	T21 E2	Yes	Tested	Guide	N/A	
Yealink	T21P E2	Yes	Tested	Guide	N/A	
Yealink	T22P	Yes	Tested	Guide	N/A	
Yealink	T23G	Yes	Tested	Guide	N/A	
Yealink	T26P	Yes	Tested	Guide	N/A	
Yealink	T27P	Yes	Tested	Guide	N/A	
Yealink	T27G	Yes	Tested	Guide	NA	
Yealink	T28P	Yes	Tested	Guide	N/A	
Yealink	T29G	Yes	Tested	Guide	Yes	
Yealink	T32G	Yes	Tested	Guide	Yes	
Yealink	T38G	Yes	Tested	Guide	Yes	
Yealink	T40P	Yes	Tested	Guide	Yes	
Yealink	T41P	Yes	Tested	Guide	Yes	
Yealink	T41S	Yes	Tested	Guide	Yes	

Yealink	T42G	Yes	Tested	Guide	Yes	
Yealink	T42S	Yes	Tested	Guide	Yes	
Yealink	T46G	Yes	Tested	Guide	Yes	
Yealink	T46S	Yes	Tested	Guide	Yes	
Yealink	T48G	Yes	Tested	Guide	Yes	
Yealink	T48S	Yes	Tested	Guide	Yes	
Yealink	T54S	Yes	Tested	Guide	Yes	
Yealink	T58V	Yes	Tested	Guide	Yes	
Yealink	VP-2009	No	Tested	Guide	N/A	
Yealink	VP-530	No	Tested	Guide	N/A	
Yealink	W52P	Yes	Tested	Guide	N/A	
Yealink	W56P	Yes	Tested	Guide	N/A	
Yealink	W60B	Yes	Tested	Guide	N/A	

M700