

How to ignore early media in hardware SBC

In case caller or callee can not hear ring back and they have 183 in packets, early media has been set in local remote side. In order to hear ringback, we can either ignore early media or generate ring back from SBC if its software SBC.

To ignore early media we can either set ignore_early_media=true or ignore_early_media=ring_ready on dial plans.

Lets say we have issue on incoming calls from Carrier (inbound calls), so call hits external profile and uses dial plan that reach out the internal side.

So we should add it on this dial plan. Export variable should be set before bridging.

Home / Configuration / Routing / Call Routing / internal / Rule / rule_116

Rule - Rule_116

Condition

Description: Rank: 10

Matching: All Stop Policy Continue

Condition: Standard Information Name Destination Address Expression (.)

Condition: (Please Select One)

Condition: (Please Select One)

Condition: (Please Select One)

Condition: (Please Select One)

Actions to perform if condition matches

Action	Export Variable	Name	ignore_early_media	Value	ring_ready
Action	Bridge to Trunk	Trunk	ITSP	Destination	\$1
Action	(Please Select One)				
Action	(Please Select One)				
Action	(Please Select One)				